



# HORIZON CHEMICAL CO., INC.

Horizon Commercial Pool Supply  
2125 ENERGY PARK DRIVE  
ST. PAUL, MN 55108

PHONE: (651) 917-3075  
Toll Free (800) 969-0454  
FAX: (651) 917-3087

## CREDIT APPLICATION

CREDIT APPLICATION MUST BE FILLED OUT COMPLETELY

BILLING NAME \_\_\_\_\_ STREET ADDRESS \_\_\_\_\_

CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP CODE \_\_\_\_\_

PHONE: (\_\_\_\_) \_\_\_\_\_ PURCHASING AGENT(S) \_\_\_\_\_

ACCOUNTS PAYABLE CONTACT PERSON(S) \_\_\_\_\_

OWNERS NAME \_\_\_\_\_ STREET ADDRESS \_\_\_\_\_

CITY, STATE, AND ZIP \_\_\_\_\_ PHONE (\_\_\_\_) \_\_\_\_\_

SOCIAL SECURITY # \_\_\_\_\_

BANK NAME \_\_\_\_\_

ADDRESS \_\_\_\_\_

ACCOUNT # \_\_\_\_\_

PHONE # (\_\_\_\_) \_\_\_\_\_

TRADE REFERENCES (EXAMPLES: OTHER SUPPLIERS OR VENDORS)  
PLEASE - NO CREDIT CARDS OR PERSONAL LOANS

COMPANY NAME \_\_\_\_\_

ADDRESS \_\_\_\_\_

CITY, STATE, AND ZIP \_\_\_\_\_

ACCOUNT # \_\_\_\_\_

PHONE # \_\_\_\_\_

CONTACT PERSON \_\_\_\_\_

COMPANY NAME \_\_\_\_\_

ADDRESS \_\_\_\_\_

CITY, STATE, AND ZIP \_\_\_\_\_

ACCOUNT # \_\_\_\_\_

PHONE # \_\_\_\_\_

CONTACT PERSON \_\_\_\_\_

### FOR OFFICE USE ONLY

CONTACT  
HOW LONG  
BALANCE  
RECENT HIGH  
TERMS

CONTACT  
HOW LONG  
BALANCE  
RECENT HIGH  
TERMS

CONTACT  
HOW LONG  
BALANCE  
RECENT HIGH  
TERMS

DO YOU HAVE A HORIZON CATALOG? (Y OR N) \_\_\_\_\_

ARE YOU TAX EXEMPT? (Y OR N) \_\_\_\_\_ IF YES, PLEASE SUBMIT A COPY OF YOU CERTIFICATE WITH THE APPLICATION AND RECORD YOUR #  
HERE

EVERYTHING THAT I HAVE STATED IN THIS APPLICATION IS CORRECT TO THE BEST OF MY KNOWLEDGE. I UNDERSTAND THAT YOU WILL RETAIN THE APPLICATION WHETHER OR NOT IT IS APPROVED. YOU ARE AUTHORIZED TO CHECK MY CREDIT AND EMPLOYMENT HISTORY AND TO ANSWER QUESTIONS ABOUT YOUR CREDIT EXPERIENCES WITH ME.

\_\_\_\_\_

# Customer Information

**To open an account:** We invite all customers to open an account with us. It is the easiest and most efficient way for us to serve you. To open an account, please fill out the credit application that is included in this catalog and mail or fax to:

**Horizon Chemical Co., Inc.**  
**Horizon Commercial Pool Supply**  
**2125 Energy Park Drive**  
**St. Paul, MN 55108**

**Fax:** (651) 917.3087  
**Phone:** (651) 917.3075  
**Toll Free:** (800) 969.0454  
**<http://www.horizonpoolsupply.com>**

We will promptly process your application and contact you as soon as your new account is opened.

**Ordering:** To insure prompt and proper shipment, order by manufacturer number and description. When ordering items not in the catalog or fully covered in the catalog, you'll need to furnish sufficient information to allow Horizon Commercial Pool Supply to properly fill your order. To place an order please call (651) 917-3075 in the Minneapolis/St. Paul Metro Area, and 1-800-969-0454 outside of the Metro Area. You may also fax in orders 24 hours a day. Please use our *Fax Order Form* included in this catalog. Please make sure to include your contact name and phone number when placing fax orders so we may contact you if we have any questions about your order.

**Shipping & Delivery:** Shipping charges will apply on all deliveries unless otherwise specified. Please call for current shipping and delivery charges to your area. Our shipping methods include delivery by Horizon Commercial Pool Supply, Spee-Dee, Fed-Ex, and Courier.

**Back Orders:** As hard as we try to provide prompt delivery of all items, we occasionally may need to place an item on back order. We will automatically send out all back orders upon receipt of the item in our warehouse unless otherwise requested. Most back orders are shipping within several days from date of order, and shipping charges will not apply unless item was on special order.

**Returns:** Some restrictions apply to returns. Date of original purchase, invoice number, and reason for return must be included with all returns. No returns are accepted on special order items, chemicals, or electrical parts. Products returned for credit must be in new saleable condition, must be sent freight pre-paid, and are subject to a 15% restocking fee. All returns are subject to inspection by Horizon Commercial Pool Supply and are returnable only upon our discretion. Freight charges will not be credited. Please see Warranty terms for warranty returns.

**Discounts:** Volume discounts are available on many items. Please call for details.

**Service:** Horizon Commercial Pool Supply offers a wide range of services as detailed within this catalog. All service orders are subject to approval by Horizon Commercial Pool Supply and will be billed as Time and Material Used. Quotations, Bids and Estimates are available upon request. All quotes and bids must be signed by an authorized person and returned to our offices before work will be scheduled or before work can begin. Service orders exceeding \$2,000 will be subject to a 50% payment upon ordering or acceptance of a quote or bid, and terms of net 15 days. Please call if you have questions about service work, hourly rates, or would like a free quote, bid or estimate.

**Support:** We pride ourselves on providing excellent customer service and support. All of our employees are trained to Horizon standards and are Certified Pool/Spa Operators (CPO). Free support on just about anything is available by calling 800-969-0454 or sending email to [info@horizonpoolsupply.com](mailto:info@horizonpoolsupply.com). We will be happy to answer any questions you may have about repairs, water balance, testing, MN state codes, and many other aspects of swimming pool and spa care.

**Questions???:** If you have questions regarding your account, our products and services, pool care, or anything else, please call us. We carry much more than we are able to cover in this catalog and would be happy to service any other needs you may have. Our staff is friendly and polite and we would love to hear from you.

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# Terms and Conditions

**Terms:** •All product orders and service orders are COD payable upon placement of order with Visa, Mastercard, or American Express, or upon delivery with check, money order, or cash. All payments to be made in United States Dollars. **Credit** may be established by filling out the *Horizon Credit Application* included in this catalog. It may be mailed or faxed to our office and will be processed in a timely fashion (typically one day). Terms of credit are net 30 days from date of invoice. Invoice will be dated as of date of delivery or completion of work. Orders exceeding \$2,000 may be subject to 50% prepayment and terms of net 15 days from invoice date. Accounts are considered delinquent over 30 days from the invoice date and will be subject a finance charges of 1 1/2% per month (18% per annum), with a minimum finance charge of \$1.00.

•All cash customers making payment by business or personal check must have a properly completed and signed check acceptance card on file prior to check acceptance.

•All sales will be charged applicable sales and/or use tax unless accounts have on file an up to date tax exempt certificate with a valid resale permit number.

•Returned checks due to insufficient funds will result in a \$25.00 returned check fee charged to the issuer.

•Any collections costs for delinquent accounts incurred by the seller, including legal fees, will be paid by the customer.

**Special Orders:** Special order items are defined as items not typically stocked by Horizon Commercial Pool Supply. Special orders are not returnable and all sales are considered to be final. COD or prepayment terms may apply to special orders.

**Pricing:** All prices are FOB point of shipment unless otherwise noted. All prices, terms, specifications and policies within this catalog are subject to change with or without notice. We try hard to maintain the prices stated herein, but due to the volatility of some of our product cost, we must reserve the right to make reasonable pricing adjustments. Prices do not include Sales Tax. If you have any questions about our pricing, special pricing, or volume pricing, please call.

**Returns:** Some restrictions apply to returns. Date of original purchase, invoice number, and reason for return must be included with all returns. No returns are accepted on special order items, chemicals, or electrical parts. Products returned for credit must be in new saleable condition, must be sent freight pre-paid, and are subject to a 15% restocking fee. All returns are subject to inspection by Horizon Commercial Pool Supply and are returnable only upon our discretion. Freight charges will not be credited. Please see Warranty terms for warranty returns.

**Claims:** Hidden shortage claims must be within 5 days of receipt of the merchandise. We will not be responsible for goods damaged or lost in transit. The shipper's responsibility ceases upon delivery to any common carrier or at time of customer's pick up. All claims for merchandise damaged in shipment or shortages must be made with the carrier.

**Warranty** Horizon Commercial Pool Supply provides no further warranties, express or implied, other than that provided by the manufacturer of the products sold. Horizon Commercial Pool Supply shall have no liability for any injury, loss or damage, direct or consequential, arising from the use of or the inability to use the products or good sold. It is the Buyers responsibility to determine the suitability of the products for the intended use and assumes all risk and liability in connection with the products and goods sold. Alteration of or to any items warranted by the manufacturer of those items without the permission of Horizon Commercial Pool Supply or the manufacturer shall void any and all warranties. In the event that we agree to submit a warranty claim to the manufacturer of a product, the customer shall pay all freight and the cost of replacement as detailed in the terms stated above. Only upon Horizon's receipt of a credit from the manufacturer will we issue a credit to the customer's account for the warranted product.

**Product Liability:** The buyer acknowledges that the goods sold to them can cause property damage or personal injury if not properly sized, handled, installed, maintained, and/or used. The buyer acknowledges that they will instruct their employees and customers (if applicable), in the proper sizing, handling, installation, maintenance, and use of the goods purchased. The buyer further agrees to indemnify and hold harmless the seller from any and all claims for damage, loss and/or liability contributed to or arising out of the improper sizing, handling, installation, maintenance and use of the goods purchased. The buyer acknowledges his responsibility to supply the subsequent purchasers all instructions and warnings supplied with the goods.

**Illustrations:** Illustrations in this catalog are intended for general description. Unless specified in descriptive literature, they do not represent any particular brand.

**All Orders:** The seller reserves the right to invoice at prices in effect at the time of shipment and to correct typographical errors. Seller reserves the right to refuse sale to anyone.

**Service:** All service orders are subject to approval by Horizon Commercial Pool Supply and will be billed as Time and Material Used. Quotations, Bids and Estimates are available upon request. All quotes and bids must be signed by an authorized person and returned to our offices before work will be scheduled or before work can begin. Service orders exceeding \$2,000 will be subject to a 50% payment upon ordering or acceptance of a quote or bid, and terms of net 15 days. There is no warranty expressed or implied on any service work, labor or materials, that Horizon performs. Warrantees are limited to those stated above.

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